



The Aspens / Aspen Village Timeshares Frequently Asked Questions (FAQ)

What is Check in time on Mondays? Check in time is 5:00 p.m.

What if I am late for Check-In at the office? The office is open until 6:30 p.m., if you arrive after that you can get your key packet at unit 124 – the location is on the office door or you can view the location on this [website](#).

What are the Rental rates? [See rental rents here](#).

What is my timeshare worth? You can call Dave at the office and he will discuss the current market values with you. There are many factors affecting the value of your timeshare, such as the size and time of year for example.

Is my week a Prime, Swing or Low? If your week is 1 through 12, it is Prime. If your week is 13 or 14 it is a Swing week. Weeks 15 through 19 are Low. Weeks 20 and 21 are Swing. Weeks 22 through 35 are Prime weeks. Weeks 36 through 42 are Swing. Weeks 43 through 46 are Low. Weeks 47 through 52 are Prime.

Can I Split my week? Yes. As of January 1st, 2014 management implemented the policy of allowing the owners to use some of their time and banking the balance for use at a later date. The first usage of your time is covered by your Maintenance Fees. Concerning the remaining balance of time, each usage thereafter the owner is charged \$60.00. There is no restriction on the number of times you can split your week. The balance of your banked time must be used prior to your week's anniversary date. (51 weeks from your owned week.)

Is there Wi-Fi in my timeshare? Yes.



What is the password for access to the Wi-Fi? This information will be provided at check-in at the office or in your packet for late check-ins.

When is the date of my week this year or next year? See the [Five \(5\) year Calendar](#)

Is the Bedroom located on the ground floor? Go to: [One Bedroom](#), [Two Bedroom Unit](#), [Two Bedroom Executive D-7](#), [Three Bedroom Unit](#), [Three Bedroom Executive K-53](#)

How do I sell my Timeshare Unit? Call Dave Holland at the office, (208) 634-7028 and he will discuss some alternatives with you.

Can I Deed my Timeshare Back to the Resort and not be responsible for the Maintenance Fees in the Future? Yes, There is however a \$200.00 Deed Back Fee.

Call the Office if you have any questions.

How do I buy a Timeshare Unit? You can purchase a timeshare by calling Dave at the office, (208) 634-7028, and he will assist you in making the right choice for you and/or your family. You can also purchase from a current timeshare owner, however, beware that there may be inherent risk in doing so. In most timeshare purchases there is no Title Insurance that protects the buyer; therefore there may be other people who have an interest in the timeshare that are not reflected in the Deed. The Purchase from the Resort comes with a Warranty Deed that warrants clear title to the Timeshare Condo. A Quit Claim deed does not provide any warranties.

What are the Hours and Rules at the Sports Club? [Visit the Club Website](#)

Do I need to bring Pool Towels? If you prefer to bring your own towels you can. But, you may check out pool towels at the office if you prefer to travel a bit lighter.



What is the Pet Policy? At no time nor under any circumstances are pets allowed on the premises. Donnelly Veterinary Hospital at (208) 325-4510 offers boarding facilities.

Is Smoking allowed in the Timeshare Unit? No

Are there any restrictions on parking trailers? Yes and No, In the Aspens where the three Bedroom units are located, there are no limitations and there is ample parking. However, in the Aspen Village space is not a luxury and there are limitations. Call the office, (208) 634-7028, for more information on what may available to accommodate your needs. Parking in front of the condo and the garage are reserved for the occupant. Never at any time can there be permitted any parking of any kind in the traffic areas. (Under Fire Marshall Orders) In the Snow season, snow storage areas take up much of the space that is available during the other times of the year that boat trailers often use. We can accommodate some of the larger snowmobile Trailers in front of our office, but please call ahead and make arrangements first.

What kind of Security do you have in the Aspen Village? We have officers who live in the Village and we feel very safe with them as our neighbors. In addition to this we request the local police to drive though on a regular basis during our holiday and other busy seasons.

What is the Check-out Policy? We prefer that you drop off your keys through the drop box at our office, however, if you prefer to leave them in the condo please notify the office so that our Cleaning staff will be alerted to your departure.

Do I need to clean when I leave the Condo? In an effort to keep our Maintenance Fees as low as possible we request that you start the dishwasher and do a light vacuuming. Please do not rearrange the furniture, if so, please return it to the same location as you found it.

What Restaurants and Markets are in town? View the [Chamber web site](#)



How Far away is the Lake from the Resort? About ½ Mile, or about a 15 minute walk.

How far away is the Ponderosa Park? About ½ Mile, or about a 15 minute walk straight down Davis.

How much are Ski Passes? View the [Brundage Ski Resort](#)

What about the Activity Barn? [View the Activity Barn](#)

Can I check out Movies at the Office? Yes we have a nice selection of Movies to choose from, however, No R rated movies. Most of our Library of Movies can be seen from your unit on our own Digitized Library on VUDU. We have now installed Blue ray players in every unit. You may access your own Netflix account using our Wi-Fi. Just a reminder make sure you log out on your account before you leave the Resort or someone else may be using your account when they arrive.

What if I need an extra set of sheets, toilet paper or other unit supplies? Just let us know at the office and we will be happy to help, no extra charge.

Who is responsible for damage to my unit? The ultimate responsible party is the owner of record. Not necessarily the party who is occupying the unit.) For example if the owner sends a guest and the guest caused damage. The owner is responsible for the actions of their guest. If the owner deposits the week with an exchange company or the Resort through Banking, then and only then is the owner not responsible for any damage to the unit.

What about injuries that occur outside my condo but within the condo complex? Management must be contacted immediately and record must be kept concerning the incident. The Master Association carries Liability insurance in case the fault lies with the Association. Most injuries occur in the winter and spring



months with the high risk of ice on the ground. The Association takes this risk very seriously and works very hard to mitigate any risk of injury.

What about injuries that occur inside my condo? Although we carry liability insurance, the insurance companies consider your timeshare a second home and you are responsible for medical insurance for your own injuries.

When I have MATA rent out my timeshare for me is there a charge for this service? Yes, there is a 10% charge. You can however, rent out your timeshare yourself and save the 10% fee, but remember you are responsible for whoever occupies your unit. Management must be notified so we can expect their arrival. Without notification from the owner we cannot allow anyone to occupy your unit.